

Terms and Conditions

Welcome to Caitlin's Sweet Shop, an independent UK sweet shop website. By accessing and using this website, you agree to comply with the following terms and conditions. If you do not agree with any part of these terms, please refrain from using our website.

1. Use of Website

1.1 You must be at least 18 years old to use this website or have parental/guardian consent.

1.2 You agree to use this website for lawful purposes only and not engage in any activity that may disrupt or interfere with the website's functionality.

2. Product Information

2.1 We strive to provide accurate product descriptions and images, but we do not guarantee the accuracy, completeness, or reliability of any content on the website.

2.2 Product availability is subject to change without notice.

3. Ordering and Payment

3.1 Placing an order on our website constitutes an offer to purchase the selected products. We reserve the right to accept or reject any order at our discretion.

3.2 Prices are listed in GBP and include applicable taxes. Additional charges may apply for shipping.

3.3 Payment is required at the time of placing the order. We accept PayPal, BACS, Visa and Mastercard, Google pay and Apple Pay .

4. Shipping and Delivery

4.1 We will make reasonable efforts to ship orders within the specified timeframe, but we are not responsible for any delays beyond our control.

4.2 Shipping costs and estimated delivery times are provided during the checkout process.

4.3 Risk of loss or damage to the products passes to you upon delivery.

5. Returns and Refunds

5.1 We strive to provide quality products, but if you receive a damaged or incorrect item, please contact us within [30] days of receiving your order.

5.2 We do not accept returns for perishable items, such as food products.

6. Intellectual Property

6.1 All content on the website, including images, text, logos, and graphics, is protected by copyright and other intellectual property laws.

6.2 You may not reproduce, distribute, or use any content from the website without our explicit permission.

7. Privacy Policy

7.1 We collect and use personal information as outlined in our Privacy Policy [provide link].

8. Limitation of Liability

8.1 We are not liable for any indirect, incidental, or consequential damages arising out of your use of the website or products.

9. Indemnification

9.1 You agree to indemnify and hold us harmless from any claims, liabilities, or expenses arising from your use of the website or violation of these terms.

10. Governing Law

10.1 These terms and conditions are governed by the laws of England and Wales.

11. Changes to Terms

11.1 We reserve the right to modify these terms at any time. Any changes will be effective upon posting on the website.

By continuing to use our website, you acknowledge that you have read, understood, and agree to abide by these terms and conditions. If you have any questions or concerns, please contact us at caitlinsweetshop@btinternet.com/ 07484832659.

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